Job Description
(For Positions in CAW Local 555, Unit 1)

Job descriptions do not include every duty that an individual in a position performs. They are intended to be representative and characteristic of the duties required and the level of work performed. Depending upon the size of the department or unit and its functional activities, incumbents who fall into this category may perform all of the duties listed below or, in the case of large departments or units, may be assigned to designated specialized functions.

<table>
<thead>
<tr>
<th>JD #:</th>
<th>JD00528</th>
<th>Pay Grade:</th>
<th>7</th>
</tr>
</thead>
<tbody>
<tr>
<td>JD Title:</td>
<td>Instructional Assistant (I)</td>
<td>JD FTE Hours:</td>
<td>35</td>
</tr>
<tr>
<td>Job Family:</td>
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General Description

Responsible for providing teaching support to the instructor by contributing ideas and information to the development of course material, tests, and assignments. Ensures the proper functioning of teaching labs and tutorials by providing resources to teaching assistants and ensuring course material is being covered during lab and tutorial sessions.

Representative Duties & Responsibilities

- Organize and coordinate teaching laboratories, computer-based instruction, and tutorial classes accordingly.
- Introduce and demonstrate labs or tutorial sessions to students.
- Tutor students in programs and assist students with lab work.
- Train others on proper lab techniques, operating laboratory equipment, and on running efficient and effective tutorial sessions.
- Compose test questions and assignments, and prepare solution sheets for review by others.
- Assist staff with the preparation and set up of equipment and supplies for laboratories and tutorial sessions.
- Organize and monitor the on-line learning environment for courses in an academic unit, department, or faculty by ensuring that the appropriate course content information is made available to students.
- Write a variety of documents such as procedure manuals, correspondence, and reports.
- Prepare a variety of lecture materials including presentation slides and handouts.
- Provide guidance, advice, and solutions to teaching assistants when resolving student inquiries.
- Provide teaching assistants with appropriate teaching material as specified by the instructor.
- Ensure accurate grading of assignments is completed by teaching assistants and report discrepancies to the instructor.
- Correspond and meet with students to address concerns related to the course including, but not limited to, the resolution of contested grades.
- Liaise with instructors, teaching assistants, and students to ensure information within the academic unit is understood by all parties.
- Exchange technical and scientific information amongst colleagues.
- Operate, adjust, and maintain a variety of equipment and instruments.
- Troubleshoot equipment and perform minor repairs. Ensure major repair requests are escalated to the appropriate area.
- Assign tutorials to teaching assistants and arrange teaching assistant office hours.
- Section classes at the beginning of the year, dealing with all scheduling changes, room reservations, and scheduling conflicts.
- Assess the need for laboratory equipment and provide recommendations for the acquisition of materials and equipment.
- Calibrate laboratory equipment according to established calibration standards.
- Collect, track, and safeguard student marks and tests.
- Calculate student marks and submit final grades to appropriate areas.
- Input, maintain, and verify information in a variety of databases and spreadsheets.
- Pipette a variety of reagents and media.
- Prepare chemical reagents and biomedical media according to formulae and assume responsibility for accuracy in the preparation and standardization of solutions.
- Ensure that all laboratory waste is disposed of according to established policies and procedures.
Supervision

- Provide direction to others in how to carry out work tasks.
- Ensure adherence to quality standards and procedures for short-term staff and volunteers.

Qualifications

- Bachelor's degree in a relevant field of study.
- Requires 2 years of relevant experience.

Effort

Physical Effort:

- A typical work day consists of greater than 3.5 hours of low physical effort for activities such as:
  - Intermittent periods of keyboarding to process documents, enter data into databases and spreadsheets, and maintaining accurate records.

- A typical work day consists of up to 2 hours of moderate physical effort for activities such as:
  - Standing for prolonged periods to conduct and demonstrate experiments.
  - Pipetting a variety of reagents and media.

- Elements of high physical effort are not a regular feature of this job.

Mental Effort:

- A typical work day consists of up to 2 hours of routine mental effort for activities such as:
  - Collecting routine information, word processing routine documents, and inputting data in databases and spreadsheets.

- A typical work day consists of greater than 3.5 hours of moderate mental effort for activities such as:
  - Training others on experimental techniques and the operation of laboratory equipment.
  - Composing test questions and assignments, and preparing solution sheets.
  - Corresponding and meeting with students to address concerns related to the course including, but not limited to, the resolution of contested grades.
  - Liaising with instructors, teaching assistants, and students to ensure information within the academic unit is understood by all parties.
  - Exchanging technical and scientific information amongst colleagues.

- Elements of high mental effort are not a regular feature of this job.

Working Conditions

Physical Environment:

- Frequently exposed to unpleasant odours when handling chemicals and reagents.
- Frequently required to wear protective equipment such as gloves, goggles, and aprons when conducting experiments.

Psychological Environment:

- Occasionally interacts with individuals who may be rude or upset.
- Frequently handles competing requests and simultaneous deadlines.

Health & Safety:

- Handles chemicals and reagents when demonstrating experiments.
# Job Description Rating Sheet

(For Positions in CAW Local 555, Unit 1)

<table>
<thead>
<tr>
<th>JD #:</th>
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<td>Pay Grade:</td>
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<table>
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<th>Factor</th>
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<td><strong>Skill</strong></td>
<td>1. Applied Reasoning and Analytical Skills</td>
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<td>2. Breadth of Knowledge</td>
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<td></td>
<td>3. Adaptation to Change/Updating of Learning</td>
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<tr>
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<td>4. Interpersonal Skill</td>
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<td>5. Education and Experience</td>
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<td>6. Dexterity and Coordination</td>
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<td><strong>Effort</strong></td>
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<td>8. Mental Effort</td>
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<td><strong>Responsibility</strong></td>
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<td>10. Responsibility for Others</td>
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<tr>
<td></td>
<td>11. Accountability for Decisions Actions Affecting People, Assets, and Information</td>
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<tr>
<td><strong>Working Conditions</strong></td>
<td>12. Physical Environment</td>
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<tr>
<td></td>
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<td>14. Health and Safety</td>
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