

Risk Management Manual Program

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Vice-President, Administration		
President and Vice-Chancellor		
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1 INTRODUCTION

1.1 **The McMaster University Crisis Response Plan** (short title - **The University Crisis Plan**) has been endorsed by the Board of Governors and is issued under the authority and signature of the President of McMaster University. The Crisis Plan is an "all hazards" mitigation approach to any potential crisis including major incidents occurring off campus that involve students, staff or faculty. The plan will coordinate all resources of the University in a systematic and appropriate response.

2 AIM

2.1 The aim of The University Crisis Plan is to serve as a guideline for developing and implementing an effective, efficient and timely response to any crisis affecting the University Community.

3 DEFINITION

3.1 A "Crisis" may be defined as a situation, or the threat of an impending situation, which abnormally affects the lives, health, safety and property of the members of the University Community or which may be expected to adversely impact the operation, reputation or normal activities of the University.

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4 LEGAL AUTHORITY

4.1 The University Crisis Plan has been endorsed by the Board of Governors of McMaster University and is issued under the authority and signature of the President. It is, in all respects, a University policy document.

5 RISK POTENTIAL

5.1 Overview

Overall the risk potential for the University is considered to be moderate with some significant areas of special concern:

5.1.1 Public Welfare Crisis

The University will respond directly to all Public Welfare Crises, which may affect its own community, or to appropriate requests for assistance from the Municipality of Hamilton. There are <u>two types of Public Welfare</u> <u>Crises</u> that could adversely affect the University Community:

- 5.1.1.1 <u>Natural Crises</u> include, but are not limited to, winter storms, wind storms, tornadoes, hurricanes, floods, lightning strikes and earthquakes; and
- 5.1.1.2 <u>Human Caused Crises</u> include, but are not limited to, nuclear reactor accident/incident, serious criminal activity affecting the University community, fire in a residence, any vehicle accident with mass casualties, medical emergencies such as food poisoning or epidemic, student or labour unrest, utility explosion or loss of service.

5.1.2 Health Sciences Centre

The Health Sciences Centre (HSC) is a medical teaching and research complex consisting of the McMaster Faculty of Health Sciences (FHS) and the Hamilton Health Sciences, (HHS) - McMaster University Medical Centre (MUMC) and McMaster Children's Hospital . University staff and students are integrated into MUMC daily activities for research, teaching and training through the Faculty of Health Sciences. <u>The McMaster University</u> Faculty of Health Sciences Emergency Response Plan is **Appendix X-FHS** to The Crisis Plan.

5.1.3 Nuclear Reactor

The University has a nuclear reactor that is used for teaching and research. <u>The McMaster Nuclear Reactor Emergency Preparedness Plan</u> (AP7000) is **Appendix X-NR** to The Crisis Plan.



6 LIABILITY

6.1 Members of the Crisis Management Group, when acting under the provisions of The University Crisis Plan, are deemed to be acting as agents of the University and are not individually responsible for decisions of the Group. The University accepts liability for the actions and decisions of the Crisis Management Group provided that such actions or decisions are shown to be "prudent" and are made in "good faith".

7 DECISION MAKING

7.1 When assembled, the Crisis Management Group is responsible for deciding on all appropriate measures to be taken in response to a University crisis. Decisions will normally be reached through the process of informed discussion and consensus of all members present. Where time precludes, or consensus cannot be reached the chair, or acting chair, of the CMG will take note of all points of view and will confirm a decision for the CMG. Written minutes of CMG meetings and all external discussions will reflect the practice of "cabinet solidarity". Crisis Management Group members who are unable to accept this practice may resign from the CMG at any time "without prejudice".

8 NOTIFICATION PROCEDURES

8.1 Any member of the CMG may request that the Group convene to consider a possible, pending or actual crisis situation affecting the University. Notification will be done by the University Security Services dispatcher in accordance with the procedures set out in **Appendix A** to The Crisis Plan. The meeting time and location will be provided to the Security Services dispatcher by the originator of the request.



9 CRISIS MANAGEMENT GROUP (CMG)

9.1 **Composition**

The Crisis Management Group is composed of ten appointed members of the University faculty and staff who have the responsibility of determining and implementing all appropriate measures to respond to any crisis that may affect the University. The CMG is chaired by the Vice-President (Administration), and when convened in response to an actual or perceived crisis, has total decision making powers regarding the University response. A quorum for the CMG constitutes five members provided that one of the five is the Chair <u>or</u> one of the two Vice-Chairs. Each CMG member has a designated alternate who may serve in place of the primary member in the case of absence or illness.

University faculty or staff filling the following positions constitutes the Crisis Management Group:

Vice President (Administration)	Chair
Associate Vice President (Student Affairs)	Vice Chair
Associate Vice President (Academic)	Vice Chair
Assistant Vice-President, Public and Government Relations	Member
Chief Human Resources Officer	Member
Assistant Vice-President (Facility Services) Senior Manager, Health & Safety and Risk Management	Member Member Member
Director, Security and Parking Services	Member
Chief Information Officer	Member
Senior Administrator Delegate, Faculty of Health Sciences	Member

