Psychological Protection

National Standard of Canada for Psychological Health and Safety in the Workplace

Introducing and Implementing the Standard with your Team

Tips for Leaders:

Use this worksheet to encourage a discussion about Psychological Protection. It is one of thirteen factors of the National Standard that have been shown to impact mental health of individuals in the workplace. Be sure to encourage discussion by being open to all answers and opinions from participants.

When to have the conversation: Consider setting aside some time at team meetings, hosting a team development series, or making it a priority discussion at a department retreat, etc.

Suggested materials for the discussion:
- laptop
- speakers
- projector and screen
- flip charts and markers, whiteboard or chalkboard

Suggested process:

1. Watch the Psychological Protection video with your team or send it to them in advance so they can watch it before the meeting.
2. Ask your team to define the factor in their terms.
3. Read the definition of Psychological Protection:
   - Psychological Protection is present in a work environment where employees’ psychological safety is ensured.
   - Workplace psychological safety is demonstrated when workers feel able to ask questions, seek feedback, report mistakes and problems, or propose a new idea without feeling negative consequences to themselves, their job or their career.
4. As a team, discuss the positive effects of developing or maintaining this factor including benefits to the employee and the workplace.
   - Have employees discuss what a positive work environment looks like to them.
   - Have employees discuss the negative effects and disadvantages to the employee and work environment.
5. Ask participants:
   - What actions could improve/bring about positive change related to this factor within the team or workplace.
   - How you as a leader can help bring about positive change related to this factor.
   - How each member of the team can bring about positive change related to this factor.
6. Commit to supporting change and be sure to follow-up when changes are implemented so your team sees their work is supporting Psychological Protection.