

Understanding My Coverage



October 31, 2019

Changes to Ontario Health Insurance Plan (OHIP) Out of Country emergency medical services

Starting January 1, 2020, OHIP will no longer cover any out of country (OOC) emergency care. This includes hospital room, doctor's fees and treatments. Only Ontarians needing dialysis treatment will have coverage under a new program.

What you need to know

- The OHIP OOC Traveller's Program will cover an Ontarian's medical emergency services until December 31, 2019 at midnight. Any medical emergency services costs after that point will be the responsibility of the Ontarian or their insurance company.
- It's important for you to ensure that you have travel coverage when travelling abroad. This coverage may be available through your workplace plan or private travel medical insurance.

Make sure you have your Sun Life Travel card when leaving Canada

You can find this card on the **my Sun Life** mobile app. It will reflect your:

- Member ID
- Contract Number
- 24/7 emergency phone numbers

Questions?

Please call the Sun Life's Client Care Centre at 1-800-361-6212, Monday to Friday, 8 a.m. to 8 p.m. ET.