

Understanding My Coverage



October 29, 2020

COVID-19: Are you thinking of traveling this winter?

Are you're thinking of travelling abroad? Do you rely on your group benefits Out-of-Country coverage? Here's what you need to know:

- **Travel advisories:** You should check the [Government of Canada Travel Advisory website](#) before deciding to leave Canada. The Government is advising Canadians to avoid all non-essential travel outside of Canada. Some borders could close as the COVID-19 situation changes. In such a case, you could have your coverage end while you are still abroad. This is why it's important you know your trip time limit.
- **Trip time limit:** The standard trip time limit in your contract applies. You need to check your contract to make sure your trip falls within these limits. Your trip time limit won't be extended, even if travel home is restricted.
- **COVID-19 coverage in place:** Our standard contract covers medical emergencies, even those relating to an epidemic or pandemic. We'll treat a medical emergency resulting from COVID-19 in the same way as any other medical emergency outside Canada.

It's important for you to understand travel advisories and your coverage details before you commit to a trip abroad.

Questions? We're here to help.

Please call us at 1-800-361-6212, Monday to Friday, 8 a.m. to 8 p.m. ET.