

Now you can submit Coordination of Benefits claims on the **my Sun Life mobile app!**

You can now submit Coordination of Benefits claims (medical category) on the my Sun Life mobile app.

What is Coordination of Benefits?

When more than one plan covers a person, it's called Coordination of Benefits (COB). This means you have coverage through your workplace plan and another (like a spouse or partner's) workplace plan.

COB allows you to submit remaining amounts to another plan and get the maximum claims return possible.

- If the claim is for you, submit it to your Sun Life plan first. Submit any remaining amount to the other plan (such as a spouse or partner's).
- If the claim is for your spouse or partner, submit it to their plan first. Submit any remaining amount to your plan. To understand submission of claim for a child, please see mysunlife.ca.

Follow the steps above, even if you're both covered by Sun Life.



Life's brighter under the sun

How to make a claim on the Sun Life mobile app.

Step 1: Sign into your Sun Life account

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Step 2: Click on Medical claim*

Step 3: Complete details about your COB and proceed to fill out your claim

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sis claim is for	Child 👻	This claim is for	Child	\$250.00		Final-dutent claims are very could for all participants in benefit plans. As adventistration of this plan and for audit and investigative partners. San LTI may sheek the accuracy of the information given in support of your claims, and if we as loyal agrees to send us the original receipts and any other supporting documents within the time frame regaristice filease keep your original receipts and any other supporting documents for a period of to months.		Your claim has been submitted, Well send you an email when your claim has been processed. Keep your receipt for at least T months – well let you know if we need them. CLAIM NUMBER 128322 AAA76-00			
as this claim been previously bmitted to another plan?	Yes 🔻	Provider	John Smith 👻								
this claim for an amount the ther plan didn't pay?	Yes 🔻	Location of service	123 Main, Hamilton, ON	THIS CLAIM IS FOR Child	PROVIDER John Smith Chiro Meds	Sun Life reserves the right to remo feature and require that claims be form with original receipts and any documents.	submitted by paper claim	Claim t \$250.		Reimbartement to In process	otal
Important information		Type of service	Chiropractic visit 👻	DATE OF SERVICE May 12, 2022	123 Main, Hamilton, ON, A1A 1A1	For receipts that are photographic support of your claim, Sun Life will basis of the content of such receip	process your claim on the				
This person has coverage under another plan. To update this information, please sign in to mysunlife.ca.			TYPE OF SERVICE Chiropractic visit	EXPENSE AMOUNT \$250.00	Certification and authorization						
		Date of service	May 12, 2022 👻	SUBMITTED TO OTHER PLAN Yes	AN AMOUNT PAID BY OTHER PLAN \$150.00	I certify that all goods and services being claimed have been received by me/my spouse/my dependents. If this claim is being made on behalf of my spouse and/or dependents, I am authorized to dividuo information about them; and confirm	pendents. If this claim is is and/or dependents. I am				
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To learn more about Coordination of Benefits, sign in to **mysunlife.ca** > **Benefits centre** > **Coordination of benefits**.

*Claims are made for Medical e-claim category only. For Vision, Drug and Dental categories, or changing your COB status please submit via the website.

Questions?

Please call us at 1-800-361-6212, Monday to Friday, 8 a.m. to 8 p.m. ET