Now you can submit Coordination of Benefits claims on the my Sun Life mobile app!

You can now submit Coordination of Benefits claims (medical category) on the my Sun Life mobile app.

What is Coordination of Benefits?
When more than one plan covers a person, it’s called Coordination of Benefits (COB). This means you have coverage through your workplace plan and another (like a spouse or partner’s) workplace plan.

COB allows you to submit remaining amounts to another plan and get the maximum claims return possible.

• If the claim is for you, submit it to your Sun Life plan first. Submit any remaining amount to the other plan (such as a spouse or partner’s).
• If the claim is for your spouse or partner, submit it to their plan first. Submit any remaining amount to your plan. To understand submission of claim for a child, please see mysunlife.ca.

Follow the steps above, even if you’re both covered by Sun Life.
How to make a claim on the Sun Life mobile app.

**Step 1:** Sign into your Sun Life account

**Step 2:** Click on Medical claim*

**Step 3:** Complete details about your COB and proceed to fill out your claim

**Tip**
To learn more about Coordination of Benefits, sign in to mysunlife.ca > Benefits centre > Coordination of benefits.

*Claims are made for Medical e-claim category only. For Vision, Drug and Dental categories, or changing your COB status please submit via the website.

**Questions?**
Please call us at 1-800-361-6212, Monday to Friday, 8 a.m. to 8 p.m. ET